



RIGHT ON TRACK

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*Welcome to our
October Newsletter*

*BOARD, MANAGEMENT
AND STAFF
WISH ALL OUR RESIDENTS,
CLIENTS, PATIENTS
AND THEIR FAMILIES
AND FRIENDS,
A CHEERFUL & ENCOURAGING
NOVEMBER*



From the Kitchen

FRC Kitchen is getting Souped Up!

Souped Up Catering is a complete dietary and menu management software system designed to manage and deliver aged care catering. This new system will enable Finley Regional Care to create our own custom menus which are reviewed by specialist aged care dietitians allowing effective management of all clinical dietary requirements and preferences.

Residents will be able to make menu selections, complete with photos, from an iPad which in turn will flow seamlessly through to the kitchen saving on time and paperwork. Souped Up will be available in early 2018.

ACTIVITIES PHOTOS



From the Finley Medical Centre

**October 2017 we are celebrating 10 years of Finley Medical Centre
Congratulations to our wonderful Team of Dr's & Staff. Dr Alam, Dr
Mohan, Dr Priyantha, Sandra, Melita, Judy, Maureen & Danielle.**

Wow How time flies when you're having fun. It's hard to believe I've been a part of Finley Regional Care for 10 years now. Finley Medical Centre opened early November 2007, we initially opened in temporary rooms in the hospital operating theatre until our rooms were ready. We have had a couple of Doctors come and go in my time here and have also had the pleasure of working with a few great locums. But we have been blessed for the last 8 years to have had Dr Alam join our team then in turn Dr Mohan and more recently Dr Priyantha. I've also have the best group of nurses and office staff to work with. We have faced some challenging times, but most importantly we all enjoy our work and set out to make it an enjoyable place to be. I think by far my most memorable time was when we had a lovely patient that we had all become very fond of but unfortunately was suffering from terminal cancer. I used to enjoy spending that little bit extra time with her when she came in to make her day a little brighter. It was a very sad day the day she passed away, but only days later her mother brought me in a letter that she had written not long before she had died. She had just wanted to thank me for taking her mind off her problems for a little while each time she came in as we always shared a laugh and a good story. Even though I was brought to tears I was also filled with pride that I had made this woman's life a little brighter. I certainly do love my job and my colleagues and look forward to my next 10 years at Finley Medical Centre.

**Sandra Gray
Medical Centre
Team Leader**



BIRTHDAY & CELEBRATION PHOTOS**Bill's Birthday****Toby's Birthday****June's Birthday****Marie's Birthday**

**We have celebrated the following
Residents & Clients Birthdays in October 2017**

October

Bill B, Kath C, Robert C, Toby J, Marie Q, June A, Erna J

THANK YOU!

DANCING WITH THE STARS

In conjunction with our Resident's October Happy Hour the Dancers from this year's Dancing with the Stars, Vicki the Trainer and Colleen the Compare, were invited along so they could mingle with the Residents and once again be thanked by Management, Staff and Residents for coming along and entertaining our residents with a breathtaking performance recently. They were also presented with a personalised thank you gift of a bottle of wine with a Dancing with the Stars photo as the label.



STAFF HAPPENINGS

WELCOME

Hotel Services: Tara Brain

Accommodation Co Ordinator: Zoe Caspar

We welcome our new Staff and hope they enjoy their time at Finley Regional Care

FAREWELL

Hotel Services: Rachel Head

Complete Care: Judy Carlson

CSE: Justin Crowley



NOTICE BOARD

ANNUAL CHRISTMAS RAFFLE

Finley Regional Care is once again running our Annual Christmas Raffle, which is our major fundraiser for the year, and all money raised from this raffle is utilised to provide extra equipment and items to aid the comfort and provide the extra necessities for our Care Recipients.

RAFFLE TICKETS

Raffle Tickets will be on sale from around 20th November at Finley Regional Care Reception, Finley Medical Centre and from our Auxiliary and we look forward to your support for this huge raffle which has many great prizes to win over many draws. 1st prize is a very useful garden trolley fill with all sorts of goodies.

RAFFLE DONATION

We also invite you to make a donation towards this major fundraiser by way of items and / or a shopping voucher, or cash which will be used to purchase items for the raffle.

If you are able to assist, it would be appreciated if you could contact us on 5883 9600 during bh's, or Marj Maxwell, Auxiliary President, on 03 5883 3080, or simply drop your donation into our Reception by Friday 1st December 2017.



COMMENTS & SUGGESTIONS

Finley Regional Care welcomes comments and suggestions about any aspects of our service including direct care, catering, cleaning and gardens.

There is a form which can be utilised for the purpose and these are available throughout the facility or by contacting Administration on 03 5883 9600 Monday to Friday

Puzzle 97

A LESSON IN LANGUAGE

I	N	D	I	A	N	H	W	H	S	I	K	R	U	T
J	Q	D	T	K	V	S	H	E	S	H	C	B	M	Q
K	D	Q	P	Z	Z	I	Z	M	R	I	R	V	P	T
W	H	S	I	L	G	N	E	E	A	B	N	A	W	H
D	U	T	C	H	C	A	O	R	H	O	E	A	P	B
O	Y	C	V	U	H	D	A	U	W	T	B	H	P	N
N	P	F	C	I	Z	B	T	E	R	I	Y	T	C	S
G	D	Y	N	B	I	N	A	M	R	E	G	H	P	X
I	R	D	F	C	B	I	H	O	M	G	I	I	T	A
W	I	E	T	F	T	C	Z	D	H	N	F	H	I	G
S	W	S	E	A	D	F	Z	H	E	R	E	S	O	Z
Z	G	U	L	K	C	I	E	S	E	Z	Q	I	M	J
L	E	I	E	T	U	G	E	N	S	A	D	L	G	D
R	A	K	J	A	R	Z	C	L	N	A	L	O	U	U
N	T	O	R	A	P	H	H	N	Y	U	L	P	L	C

ARABIC

FRENCH

INDIAN

CHINESE

GERMAN

ITALIAN

DANISH

GREEK

POLISH

DUTCH

HEBREW

SPANISH

ENGLISH

HINDI

TURKISH



CONTACT DETAILS

Chief Executive Officer – Ben Levesque
Operations Manager – Tanya Coulter
Director of Clinical Services – Jo Davis
Choice Package Co-ordinator – Shirley Ogilvie
Quality / ACFI Co-ordinator – Jackie Zorzer
Accommodation Co-ordinator – Zoe Caspar
Executive Assistant – Jacqui Brown
Finance Officer – Andy Anderson
Receptionist – Tanya Diston

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