

COMPLETE CARE FEES

September 30, 2020

Finley Regional Care is a Not-for-Profit Community Owned Organisation, and endeavour to keep any expenses or direct charges to the Client at a minimum.

Majority of costs are covered by the Department of Health via the Client's allocated Home Care Package, dependent upon assessment from an ACAT (Aged Care Assessment Team). These packages are allocated on a needs basis by My Aged Care.

The four levels of Home Care Packages, as deemed by the Aged Care Assessment Team, for different care and support needs are:

- Level 1 for basic care needs – approximately 2 hours per week (average)
- Level 2 for low-level care needs – approximately 3-4 hours per week (average)
- Level 3 for intermediate care needs – approximately 7-9 hours per week (average)
- Level 4 for high-level care needs – approximately 10-13 hours per week (average)

Charges to Clients can be as low as .5c / day up to \$10.94 / day depending on care requirements. In most cases it will be the lower figure or no cost.

TRAVEL

Travel for shopping, appointments and social outings will be charged at 85 cents per km, above a 20km radius of Finley Regional Care.

PUBLIC HOLIDAYS / WEEKENDS

General services are not usually provided on Public Holidays or Weekends. Essential services are provided in an Emergency or on a needs basis.

EMERGENCY CALL OUTS

Call outs will be charged at the appropriate rate – minimum of 2 hours

PAYMENT TERMS

Payment within 14 days of receipt of invoice.

FURTHER INFORMATION

For further information regarding home care packages please refer to the My Aged Care Website:

<https://www.myagedcare.gov.au/help-home/home-care-packages>

SERVICE	Mon-Fri 8am - 5pm	Mon-Fri 5pm – 8pm	Saturday	Sunday	Public Holiday
Personal Care Hourly rate – <i>Showering, grooming, medication management, medical appointments & health programs</i>	\$54.00	\$62.00	\$81.00	\$95.00	\$136.00
Cleaning & Housekeeping Hourly rate – <i>Mopping, vacuuming, cleaning bathrooms, meal preparation, assistance with shopping, washing dishes, making bed, assistance with laundry</i>	\$50.00	\$61.00	n/a	n/a	\$133.00
Garden Maintenance & Household Maintenance Hourly rate <i>Lawn & garden maintenance, edges, weeding, pruning, gutter cleaning, external window cleaning, household maintenance</i>	\$48.00	n/a	n/a	n/a	n/a
In – Home Respite	\$54.00	\$62.00	\$81.00	\$95.00	\$136.00
Transport - <i>assistance with transport to appointments and outings in FRC vehicles – special needs catered for (charges apply outside 20km radius from Finley)</i>	\$0.85 per kilometre				
Nursing & Clinical Support – (or 24hour support / advice available over the phone or community nurse available by request of your doctor free of charge)	\$90.00				

Home Care Package Fees – per fortnight	Level 1	Level 2	Level 3	Level 4
CARE MANAGEMENT FEE – <i>Coordination of care and services, care plan assessment and review, arranging medical appointments, support with mobility aids and appliances. * Additional Care Plan Review's conducted within the same 12 month period will be billed at an hourly rate, relevant to time & complexity</i>	\$60.00	\$100.00	\$140.00	\$215.00
PACKAGE MANAGEMENT FEE – per fortnight <i>Ongoing administration and organisation associated with management of your home care package</i>	\$15.00	\$30.00	\$45.00	\$60.00
BASIC DAILY FEE (fortnightly)	\$14.00 negotiable	\$17.00 negotiable	\$20.00 negotiable	\$22.00 negotiable
MAXIMUM EXIT FEE	\$180.00	\$180.00	\$180.00	\$180.00